

Prasad, Sarthak

From: Ben Thomas <bthomas@veoride.com>
Sent: Friday, March 13, 2020 11:37 AM
To: Prasad, Sarthak
Cc: Ben LeRoy; Lily Wilcock; Kenneth Pierce
Subject: RE: Veo Launch
Attachments: End of ride - Dec 2019.PNG; End of ride - Feb 2020.PNG; End of ride - Jan 2020.PNG; Riding Path - Dec 2019.PNG; Riding Path - Feb 2020.PNG; Riding path - Jan 2020.PNG; Start of Ride - Dec 2019.PNG; Start of Ride - Feb 2020.PNG; Start of Ride - Jan 2020.PNG

Please see data for the winter months along with heat maps.

Ridership for December:1979

Users Added: 84
Reports from app:49 (Repairs and lock issues
Reports from Customer Service:8 (Bike removal from property)

Ridership for January: 452





Users Added: 60
Reports from app:9
Reports from Customer Service:3 (Bike removal from property)

Ridership for February:321

Users Added: 74
Reports from app:0
Reports from Customer Service:2 (Bike removal from property)

Thanks.

Ben Thomas
Midwest Regional Manager
Veo

 855-836-2256 | 513-675-5964
 bthomas@veoride.com
 www.veoride.com
 400 N Racine Ave, #109, Chicago, IL 60642



From: [Ben Thomas](#)
Sent: Friday, March 13, 2020 9:17 AM
To: [Prasad, Sarthak](#)
Cc: [Ben LeRoy](#); [Lily Wilcock](#); [Kenneth Pierce](#)
Subject: Re: Veo Launch

All of our bikes have been in storage all winter except for some pedal bikes.

We are only putting out 100 Ebikes for now.

Ben Thomas

On Mar 13, 2020, at 9:08 AM, Prasad, Sarthak <sprasad9@illinois.edu> wrote:

When will this change occur? Have they already been removed or will you remove them tomorrow or next week (when the Spring Break begins)?

Sarthak

Sarthak Prasad
Sustainable Transportation Assistant
Facilities & Services
University of Illinois at Urbana-Champaign
Phone: 217-300-9575
Email: sprasad9@illinois.edu

From: Ben Thomas <bthomas@veoride.com>
Sent: Friday, March 13, 2020 9:04 AM
To: Ben LeRoy <Ben.LeRoy@champaignil.gov>; Prasad, Sarthak <sprasad9@illinois.edu>; Lily Wilcock <lawilcock@urbanailinois.us>
Cc: Kenneth Pierce <kpierce@veoride.com>
Subject: Re: Veo Launch

Only 100 bikes will be available. The rest will we keep in storage for now until more clarity comes as to in person classes beginning again.

I'll send over the data later today.

Ben Thomas

On Mar 12, 2020, at 3:05 PM, Ben Thomas <bthomas@veoride.com> wrote:

Hi Everyone,

Quick update: With the University making classes only available online we have decided to put out 100 bikes for now keep the remaining fleet in storage. I will keep you updated as we monitor ridership.

If you have any questions please reach out anytime.

Thanks,

Ben Thomas
Midwest Regional Manager
Veo

<3EF2D7CDF7DA4489BF6DAFF0C9CB64FD.png> 855-836-2256 | 513-675-5964
<1BDC6D673E0D4E0CB96B99A3EF8ED0EC.png> bthomas@veoride.com
<E366026C0E96435AB8D1239CDAEA31CA.png> www.veoride.com
<B62699F9C6244643AE1439FC686A16F7.png> 400 N Racine Ave, #109, Chicago, IL 60642

<15642E215F924232A067DB33E4E9<8A65A352659B400CA626AD60D81A4D14.png>
g>